



Heartwood Resort & Conference Center Pet Policy

1. Guests will be charged a non-refundable pet fee of \$15.00 per night.
2. Pet owners agree not to leave their pet unattended at any time during their stay.
3. Pets are not permitted in any of the Food and Beverage areas or in the Lobby.
4. Pets must always be on a 6' leash or in a kennel while they are in any public or common place.
5. A pet that becomes aggressive or disruptive to any Guest or person at Heartwood Resort must be immediately removed from the property.
6. Housekeeping will be provided only if the pet is removed or kenneled during the service.
7. Pet owners must pick up after their pets or a \$150.00 cleaning fee will be added to your room fees.
8. Pet owner will be responsible for the repair or replacement of any items stained and/or damaged by their pets.
9. Pet owners accept full responsibility for any and all liability, claims, losses, costs and expenses (including reasonable attorney fees) for personal injury or property damage that may result from their pet. Pet owner agrees to make reimbursement for such damages on demand.
10. Pet owners agree to indemnify, hold harmless and defend Heartwood Resort & Conference Center, it's owners, agents and employees from any and all liability, claims, losses, costs and expenses (including reasonable attorney fees) arising out of or relating to any claim for personal injury or property damage caused by their pet.

Reservation #: _____ Guest Name: _____

Pet Name(s): _____ Breed(s): _____

Guest Signature: _____ Date: _____